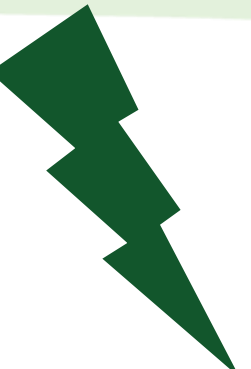
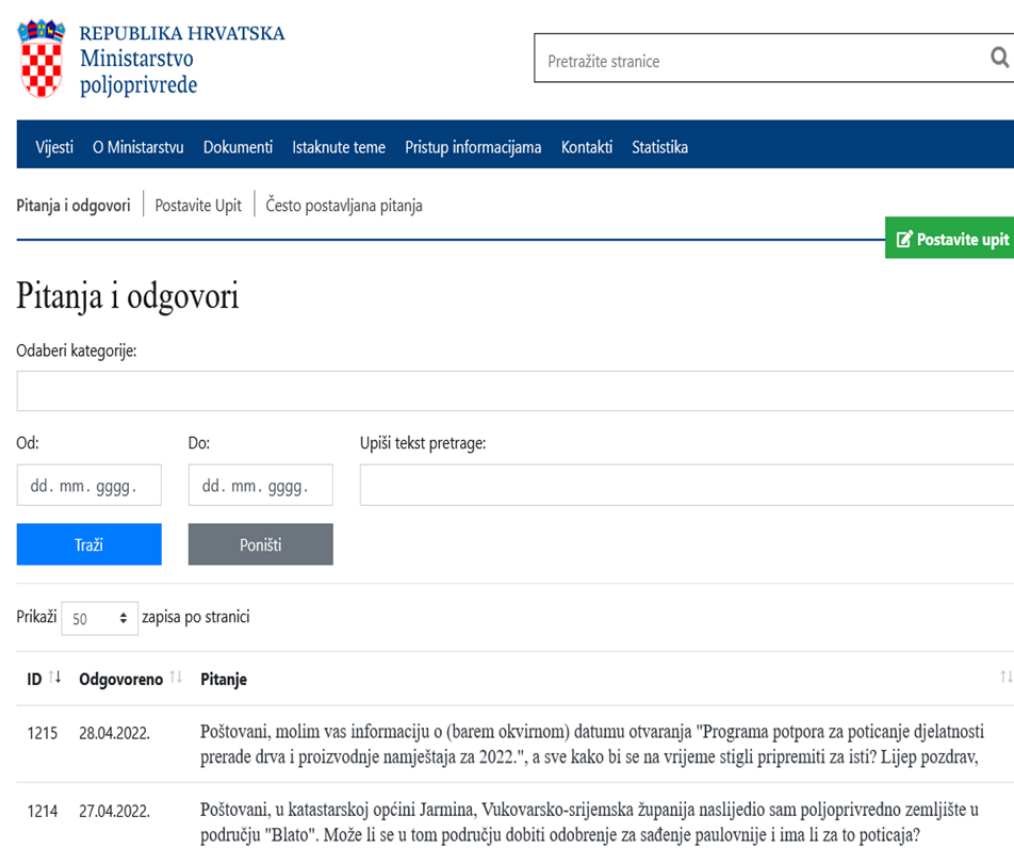


UC: Questions and Answers



Project Challenges:

- Lack of resources – human, time, expertise and an appropriate training for the digital competence

Project Benefits:

- Further development of digital transformation in agriculture, ensuring the conditions for advisors and farmers necessary training for the digital competence in the new (digitally enhanced) environment

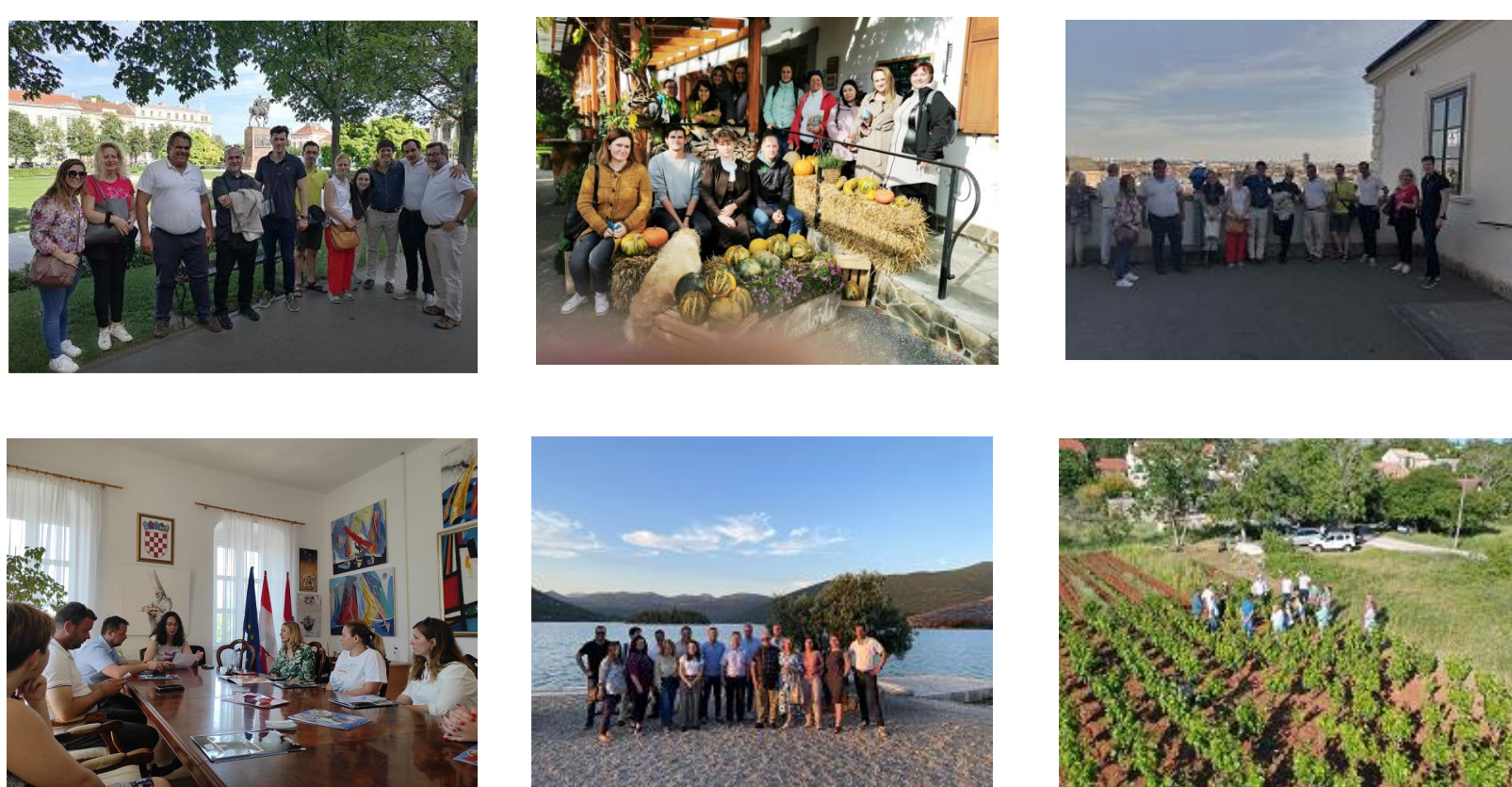


UC „Questions and Answers” feedback:

Project participants recognized resources and teams for the various challenges and opportunities, aiming for growth and development, in order to realize project tasks.

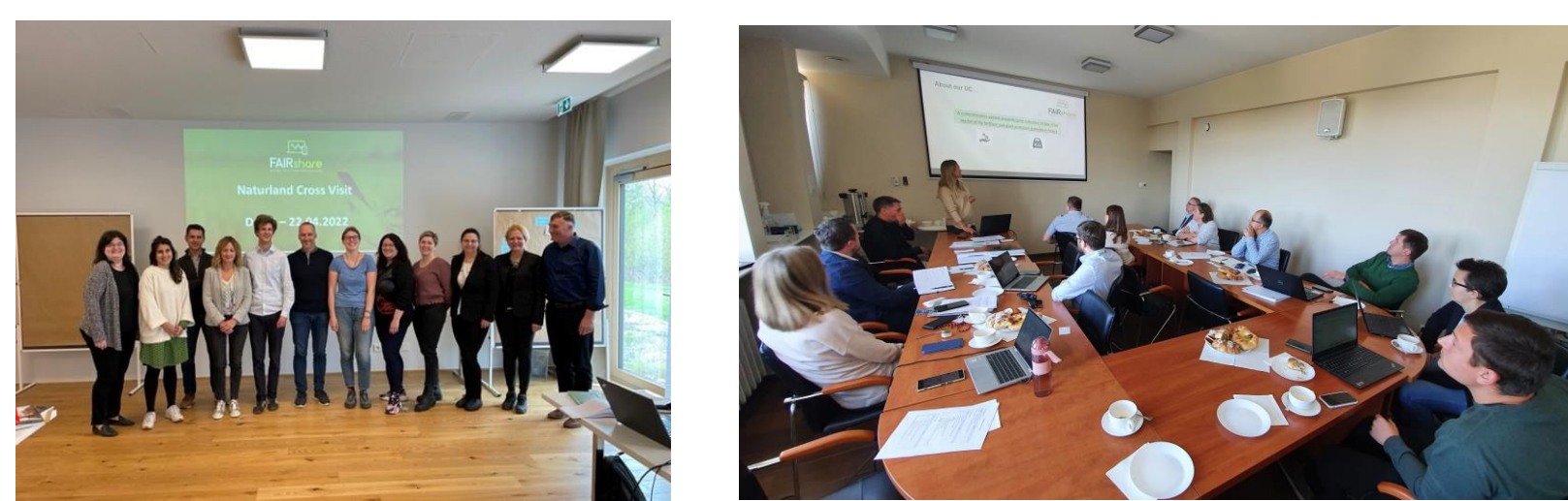
Activities:

DATS adoption / adapting, adoption tools: training, education, information and knowledge sharing – UC Cross Visits – Austria, Finland, France, Germany, Hungary, Italy, Lithuania, Netherlands, Poland, Portugal, Serbia, Slovenia. Following to the CV's, Croatian team provided knowledge and information exchange, considering institutional, organizational and practical aspects of DATS implementation



The additional value:

New knowledge, solutions' implementation, knowledge base



DATS description(s):

IT system that provide an opportunity to ask questions through a responsive web application. The main goal is to provide: Transparent and traceable line of answering, Quality assurance, Searchable database of Questions with provided answers, Accepted questions are distributed based on Region, Category field of agriculture selected) and Subcategory, Competences, Group of advisors that cover specific fields of agriculture receive questions via e mail, if nobody takes over, administrator delegates specified question to Respondent (Answerer), a competent advisor, then follows answering process with two lines of quality assurance - Controller, Verifier, no answer goes out until approved by Controller and Verifier

Approaches and solutions:

Systematic and contingency approach to each aspect and UC at all, ensured the clearest possible picture, so accordingly – the solution for the existing and future challenges in implementation, adapting and future growth and development. Following to the project activities, cross-visits, trainings and workshops, each participant (advisor, IT expert, farmer or other) shared their experiences, lessons learned, their viewpoints, confirming UC success.



Target group:

Agricultural producers, advisors, government services interested parties



Strengths and weaknesses:

communication, coordination, knowledge, solutions' implementation

Threats and Opportunities:

Lack of expertise, system and technical support

